

A Professional Volunteer Agency Since 1958 Roanoke County Rescue 3 - Cave Spring, Virginia 3260 Valley Forge Avenue - <u>www.csrescue.org</u> - 540.772.2943



# **CAVE SPRING RESCUE SQUAD**

A Professional Volunteer Agency Since 1958 Roanoke County Rescue 3 - Cave Spring, Virginia

# WELCOME LETTER — PLEASE READ

Dear Prospective Member,

Thank you for your interest in joining Cave Spring Rescue Squad.

CSRS has been serving the community of Cave Spring and surrounding areas of Roanoke County for more than 60 years providing pre-hospital care with professionally trained volunteers. As a non-profit and independently operated volunteer agency in Roanoke County, we are based out of one station with two ambulances, a squad truck, and response SUV. We answer 1,400+ emergency calls per year from persons sick or injured, motor vehicle accidents requiring extrication, fires, mass casualty incidents, and everything in between. We also provide EMS support for community events, fundraisers, sporting events, and concerts, as well as community CPR, First Aid, and EMT certification classes.

Our members range from 16 to 70 years of age and come from all walks of life and careers. Some are local high school and college students looking to gain invaluable experience before pursuing careers in the medical field while others already work in emergency rooms or hospitals and want to keep their skills up. Some members are professionals in their related careers, blue collar workers, or stay at home moms, dads, or retirees.

All of our members are trained to professional healthcare standards and hold either state and/or national certifications for EMT's, Paramedics, Extrication, and Technical Rescue.

Our application process has been crafted to find highly motivated, committed, and qualified volunteers. In addition to having a desire to serve their community, they must be at least 16 years old, have a strong interest in pre-hospital patient care, and at a minimum be willing to attend a local EMT class and achieve EMT certification within 6 months of joining.

If this sounds like something you would be interested in, please continue on in this application packet. Read all of the pages and then fill out the attached forms. Completed forms can be dropped off at the station (address below) in the drop-off box outside the main door. You can also email completed forms to <a href="mailto:deputychief@csrescue.org">deputychief@csrescue.org</a>. If at any time you have any questions about the membership process or if you would like a tour of our station, please don't hesitate to contact us.

Whatever your interest is, you are sure to find volunteering and serving your community an exciting and rewarding experience.

Sincerely,

Logan Spencer

Logan Spencer, Chief

Taylor Powell, Deputy Chief

Cave Spring Rescue Squad 3206 Valley Forge Ave. Roanoke, VA 24018



# **GENERAL MEMBERSHIP REQUIREMENTS**

All applicants seeking membership with Cave Spring Rescue Squad must meet the following preliminary requirements:

- Be at least 16 years old
- Submit to and pass a preliminary Virginia State Police background check
- Submit to and pass a FBI National background check
- Complete 6 observation shifts

- Be of good moral character
- · Have a strong interest in pre-hospital patient care
- Willing to attend a local EMT class and achieve EMT certification within 6 months of joining
- Able to meet the time commitment

# **MEMBERSHIP CATEGORIES**

### JUNIOR

Our Junior Membership is for our volunteers under the age of 18. Junior members are assigned to a standard duty team and expected to run according to their scheduled shifts as well as attend all required business and training meetings. During the school year, Junior members are sent home from their duty shifts at 11:00pm on school nights. However, they are expected to stay for their entire shift at the station on weekends and when school is not in session.

### Eligibility:

- Be at least 16 years old
- · Able to meet the expected job requirements as listed above
- Displays exceptional maturity and character
- · Submits an end of the semester copy of report card reflecting a minimum 2.0 GPA in school

### SENIOR

Senior Membership is the standard membership category. Senior members are assigned to a standard duty team and expected to run according to their scheduled shifts as well as attend all required business and training meetings. Senior members also sign-up to staff trucks for special events and standbys based on their availability.

### Eligibility:

- Be at least 18 years old
- Certified state or nationally registered EMT or higher
- Able to commit to the time requirement

### ASSOCIATE

Associate members are required to run 24 hours a month of on-duty and/or other approved service. Associates submit their availability for the upcoming month and then are scheduled based on the needs of the agency.

### Eligibility:

- Be at least 18 years old
- · Certified state or nationally registered EMT or higher
- · Served at least 2 years with an emergency medical services agency
- Able to commit to the time requirement

### ACADEMIC

Academic members are assigned to a standard duty team and expected to run their scheduled shifts as well as attend all required business and training meetings. However, they are excused from these requirements during the regularly scheduled school year.

#### Eligibility:

- · Certified state or nationally registered EMT or higher
- · Enrolled at an institution of higher learning or academy



# **SUMMARY OF OPERATIONS**

## **HOURS OF OPERATION**

Monday thru Thursday Shifts 6:00PM - 6:00AM (following day)

Friday Shifts 6:00PM - 12:00PM (Saturday)

<u>Saturday Shifts</u> 12:00PM - 12:00PM (Sunday) Sunday Shifts 12:00PM - 6:00AM (Monday)

During inclement weather or situational emergencies, personnel can be called up to provide staffing outside normal operating hours.

Requests can also be sent to the crew to staff trucks for sporting, concert, and community events that may be outside the normal operating hours. An individuals participation in these types of requests is based on their availability.

## **DUTY CREWS & SCHEDULE**

Shifts are covered by 6 duty teams that operate on a six-week rotation that includes a 10-day break before repeating the cycle again. For example:

Week 1: Saturday shift Week 2: Friday shift Week 3: Thursday shift Week 4: Tuesday shift Week 5: Monday shift Week 6: Sunday & Wednesday shifts 10-day break before repeating cycle

## **STATION & APPARATUS**

### **RESCUE STATION 3**

CSRS operates out of one station located at 3206 Valley Forge Avenue covering Cave Spring and the surrounding areas of the Roanoke Valley per mutual aid agreements. The station has four bays capable of housing up to eight apparatus. It is also equipped with two kitchens and a dining area, small and large conference rooms for classes, meetings, and events, multiple offices, separate male and female bunk rooms with shower facilities, laundry room, high-speed Wifi throughout, and living area equipped with couches and a big screen TV, HD-cable, X-box, and Netflix.

#### **APPARATUS**

Ambulance 32 Ambulance 33

## **LINE OFFICERS**

CHIEF DEPUTY CHIEF TRAINING LT. LOGISTICS LT. EQUIPMENT LT. CAPTAIN CAPTAIN Logan Spencer Taylor Powell Michael Clark Gabrielle Lewis Lindsey Arnold David Danco Griffin Pritts Squad 3 Rescue Crash Truck Car 30 Response SUV

## **BUSINESS OFFICERS**

PRESIDENT Laura Alexander VICE PRESIDENT David Danco SECRETARY Gabrielle Lewis TREASURER Pam Cooper **APPOINTED POSITIONS** PIO Alex DeFelice **CHAPLAIN Bill Whitlow** COORDINATOR OF Steve Ferguson ACADEMIC, ASSOC., **RESERVE LIFE** 

# **FLOW CHART FOR PROSPECTIVE MEMBERS**

- 1. Read the Welcome Letter, General Membership Requirements, and Membership Categories sections of this packet.
- 2. Complete all of the forms in this packet and return them to the rescue squad any weeknight after 6:00pm or anytime on the weekends. You can also email the completed forms to <u>deputychief@csrescue.org</u>.
- 3. The Deputy Chief will email you acknowledging receipt of your application and will send your forms to Roanoke County to begin processing your Virginia State Police background check. (When filling out your forms, please be sure to write down a legible and working email address.) You must pass this initial background check. Results can take between 5-7 business days to return.
- 4. When you have passed your initial background check and been given Observer clearance, the Deputy Chief will notify you via email and send you a copy of our Observer Guidelines that will instruct you in how to sign up for 4 observer shifts. These shifts will help you get a glimpse into what EMS life is like with Cave Spring Rescue Squad and give us an opportunity to get to know you.
- 5. A 1st Reading of your application will occur at our next scheduled business meeting. Meetings are the first Wednesday of each month and begin at 7:30pm at the station. You are encouraged to attend.
- 6. Once you have completed your 4 observer shifts, the Deputy Chief will send you a packet to be filled out and they will get you set up to get your fingerprints completed for an FBI National background check. NOTE: Your national background check can take up to a month or more to process so it is strongly encouraged that you get your fingerprints done as early as possible.
- 7. The Membership Committee will contact you to set up an appointment for an interview. If you are under 18, a parent or legal guardian must accompany you.
- 8. Upon receipt of the results of your FBI National background check and per the recommendation of the Membership Committee, a 2nd and Final Reading of your application will occur at the next scheduled business meeting. The crew will then vote to accept or decline you as a Probationary Member. You MUST be present at this meeting.
- 9. If accepted for probationary membership, you will be issued a uniform, ID, and assigned to a duty team (unless applying for Associate Membership) for a 6-month probationary period. If at any point during your probation the crew is not satisfied with your progress or feels that the relationship between you and the agency is not a good fit, the crew can vote to terminate your probationary membership.
- 10. Upon completion of your 6 month probationary period and having fulfilled the eligibility requirements set forth for the membership category you applied, the crew will vote to approve or deny your request for full membership.

# **APPLICATION CHECKLIST**

Read the Welcome Letter, General Membership Requirements, and Membership Categories sections of this packet.					
Submit all completed forms for processing by either dropping them off at the station or emailing them to deputychief@csrescue.org.					
Pass a Virginia State Police background check.					
Sign-up and observe during 4 observation shifts.					
Attend 1st Reading of your Application at Business Meeting.					
Get fingerprints taken and fill out a packet of information for an FBI National background check.					
Interview with the Membership Committee.					
Attend 2nd and Final Reading of your Application at Business Meeting. Crew votes to accept or reject as Probationary Member.					
Accepted for 6-month Probationary Membership					
Issued Uniform and personnel ID badge					
Assigned to Duty Team #					
DTC: DTC's #					
Given access information to eSchedule and Facebook group					
Signed up for EMT class (if applicable)					
Received EMT certification					
Completed 6-month probationary period as well as probationary packet.					
Voted on as Full (Junior, Senior, or Associate) Member of Cave Spring Rescue Squad.					

If at any point you have any questions, please contact the Deputy Chief. deputychief@csrescue.org



**CAVE SPRING RESCUE SQUAD** A Professionally Trained Volunteer Agency Since 1958 Roanoke County Rescue 3 - Cave Spring, Virginia

# **MEMBERSHIP APPLICATION**

Junior	Senior	Associate	Academic	
PERSONAL INFORMA	ΓΙΟΝ			
First:		Middle:		
State:		Zip:		
Work Phone #		Cell Phone #		
Date of Birth:		Social Security #		
Email:				
	PERSONAL INFORMAT First: State: Work Phone #	PERSONAL INFORMATION First: State: Work Phone #	PERSONAL INFORMATION         First:       Middle:         State:       Zip:         Work Phone #       Cell Phone #	

CURRENT EMPLOYER INFORMATION						
Employer's Name:						
Address:	Address:					
City: State: Zip:						
Supervisor:	Phone #	Best time to Call:				

CURRENT CERTIFICATIONS				
Certification:	Expires on:			
Certification:	Expires on:			
Certification:	Expires on:			
Certification:	Expires on:			

\*Please attach a photocopy of all certifications\*

Have you ever been a member of any Fire or EMS Agency	/:	Yes 🖵	No 🖵		
If yes, please detail below. Give the Agency Name, Dates or along with Telephone number where they can be reached.		, and Reasons for Leaving. A	lso include a Supervisi	ing Officers Nam	ne and Title
Have you ever been arrested? Yes 🗅 No		Have you ever been charge	ed with a felony?	Yes 🖵	No 🖵
If yes to either question, please explain in detail.					
Are you currently, or have you ever been a member of an or decision to render care to any patient with regard to their s	-		n, or influence your	Yes 🖵	No 🖵
If yes, please explain.					
Please list any current or past memberships held in any civ	vic organiz	zations, clubs, or associations			

	PERSONAL REFERENCES
	Do not list relatives or employers. High School students MUST list at least one teacher
REFERENCE ONE	Name:
Address:	
Home Phone #	Work or Cell #
Years Known:	Relationship:
<b>REFERENCE TWO</b>	Name:
Address:	
Home Phone #	Work or Cell #
Years Known:	Relationship:
REFERENCE THREE	Name:
Address:	
Home Phone #	Work or Cell #
Years Known:	Relationship:

PERSON TO NOTIFY IN CASE OF AN EMERGENCY					
First Name:	Last:				
Relationship:					
Address:					
City:	State:	Zip:			
Home Phone #	Work #	Cell #			

How did you learn about Cave Spring Rescue Squad?
Please list any friends who are members of Cave Spring Rescue Squad
What are your primary reasons for seeking membership with Cave Spring Rescue Squad?

#### **AGREEMENT & AUTHORIZATION**

By signing below, I attest that the information in this application is true and complete. I understand that any false statements will be sufficient cause for termination of my subsequent membership. I understand that by signing this application, I agree to abide by all of the rules and regulations set forth by Cave Spring Rescue Squad. I understand that failure to abide by these rules may result in dismissal from Cave Spring Rescue Squad. I also agree that all equipment issued to me will be returned in satisfactory condition at the request of the squad or its agents. Failure to return any equipment will obligate me to pay for its replacement cost to Cave Spring Rescue Squad. I herby authorize Cave Spring Rescue Squad to conduct a background investigation, which may include information as to my character, general reputation, and personal characteristics. I authorize school officials and past and present employers to provide any information as to my background.

Print Name:

Applicant's Signature:

Date:

#### IF APPLICANT IS A MINOR, SIGNATURE OF A PARENT OR GUARDIAN IS REQUIRED By signing below, I am indicating that I am aware that my child is applying for membership with Cave Spring Rescue Squad, and I agree fully with the above authorization concerning allowing Cave Spring Rescue Squad to conduct a background investigation on my child, to include school records if necessary. I further understand that if accepted for membership, my child must comply with all rules and regulations set forth by Cave Spring Rescue Squad. I agree to be responsible for all equipment issued to

my child, and will be responsible for replacement cost for any lost or damaged equipment.					
Print Name:	Relationship:				
Parent's Signature: Date:					



## Roanoke County Fire & Rescue Department Volunteer Application

Volunteer Organization:					New Applicant
Applicant Name:					Previous Volunteer Currently a Volunteer
Present Address:					w/another RCFRD
City:	State:	Zip:			organization
Date of Birth:		E-Mail			
Home Phone:		Work Phone:	-	Mobile:	
Employer:		Address:			
Position held:					
Next of Kin:		Relationship:			
Phone:		Address:			
EDUCATION/QUALIFI	CATIONS				
Please list highest level o	f education:				
Current OEMS, VDFP or					
Do you have a valid Virgi					
REFERENCES					
List three persons who ar	re not related to	you who know your	qualifications or	your character	
Name		Address	Phone	Relationsh	ip Occupation
BACKGROUND					
Have you ever been convi	-				
Have you ever been convi Please note the type of vie	-			ng) violation-exc	eluding minor traffic
Have you ever been convi Please note the type of vie violations	olation(s):	lony 🗌 Misdemeanor	Traffic (movir	ng) violation-exc	eluding minor traffic
Have you ever been convi Please note the type of vie violations Description of offense(s):_	olation(s):	lony 🗌 Misdemeanor	Traffic (movir		
Have you ever been convi Please note the type of vie violations Description of offense(s): Date of Charge(s):	blation(s):	lony [] Misdemeanor	Traffic (movir	7, City, State of	Conviction(s)
Have you ever been convi Please note the type of vie violations Description of offense(s): Date of Charge(s): If more than one offense,	blation(s):	lony [] Misdemeanor	Traffic (movir	7, City, State of	Conviction(s)
Have you ever been convi Please note the type of vie violations Description of offense(s): Date of Charge(s): If more than one offense, <b>CERTIFICATION</b> I certify that all information providon this application (or any other addition)	Date of Date of please include a	lony [] Misdemeanor Conviction(s): additional informatio	Traffic (movir County n on an attached	y, City, State of plain sheet of p the falsification, mis	Conviction(s) paper. representation or omission of f
Have you ever been convi Please note the type of vie violations Description of offense(s): Date of Charge(s): If more than one offense, <b>CERTIFICATION</b> I certify that all information provid on this application (or any other action when or how discovered. I understand that all information on medical examination as a condition of	Date of Date of please include a ded on this application ccompanying or requi	lony [] Misdemeanor Conviction(s): additional informatio on is true, accurate and comp ired documents) will be cause oject to verification and I consec that I may be required to pro	Traffic (movin County n on an attached elete. I understand that se for denial of accepta ent to criminal history c vide a copy of my drivin	7, City, State of plain sheet of p the falsification, mis nce or termination of hecks. I further unders g record. You are auth	Conviction(s) paper. representation or omission of f volunteering status, regardles
Have you ever been convi Please note the type of vie violations Description of offense(s): Date of Charge(s): If more than one offense, <b>CERTIFICATION</b> I certify that all information provide on this application (or any other active when or how discovered. I understand that all information on medical examination as a condition of release of information from reference I acknowledge that I have read and u	Date of Date of please include a ded on this application ccompanying or requi- this application is sub of my volunteering and cs, former employers an understand the above s	lony Misdemeanor Conviction(s): additional informatio on is true, accurate and comp ired documents) will be cause oject to verification and I conse I that I may be required to pro nd educational institutions res statements and by	Traffic (movin County n on an attached elete. I understand that se for denial of accepta ent to criminal history c vide a copy of my drivin	7, City, State of plain sheet of p the falsification, mis nce or termination of hecks. I further unders g record. You are auth	Conviction(s) paper. representation or omission of f volunteering status, regardles
Have you ever been convi Please note the type of vie violations Description of offense(s): Date of Charge(s): If more than one offense, <b>CERTIFICATION</b> I certify that all information provide on this application (or any other action when or how discovered. I understand that all information on medical examination as a condition of release of information from reference I acknowledge that I have read and u submission of this application hereb	Date of Date of please include a ded on this application ccompanying or requi- this application is sub of my volunteering and cs, former employers an understand the above s	lony Misdemeanor Conviction(s): additional informatio on is true, accurate and comp ired documents) will be cause oject to verification and I conse I that I may be required to pro nd educational institutions res statements and by	Traffic (movin County n on an attached elete. I understand that se for denial of accepta ent to criminal history c vide a copy of my drivin	v, City, State of plain sheet of p the falsification, mis nce or termination of hecks. I further unders g record. You are auth 1. Date	Conviction(s) paper. paper. volunteering status, regardles stand that I may have to pass a orized to execute an affidavit for Approval for applicant to meet w RCFRD Volunteer Office w/ pin
Have you ever been convi Please note the type of vie violations Description of offense(s): Date of Charge(s): If more than one offense, <b>CERTIFICATION</b> I certify that all information provide on this application (or any other action when or how discovered. I understand that all information on medical examination as a condition of release of information from reference I acknowledge that I have read and u submission of this application hereb supplied on this application. <b>If 16 or 17 years of age you n</b>	Date of Date of please include a ded on this application ccompanying or requi- this application is sub of my volunteering and es, former employers an understand the above s y grant permission to o	lony Misdemeanor Conviction(s): additional informatio on is true, accurate and comp ired documents) will be cause oject to verification and I conse I that I may be required to pro nd educational institutions res statements and by	Traffic (movin County n on an attached elete. I understand that see for denial of accepta ent to criminal history c vide a copy of my drivin garding this application.	r, City, State of plain sheet of p the falsification, mis nce or termination of hecks. I further unders g record. You are auth 1. 2. 2. 2.	Conviction(s) paper. paper. volunteering status, regardles stand that I may have to pass a orized to execute an affidavit for Approval for applicant to meet w RCFRD Volunteer Office w/ pin copy by appointment (777-8706) Accepted by organization for
BACKGROUND Have you ever been convi Please note the type of vie violations Description of offense(s): Date of Charge(s): If more than one offense, CERTIFICATION I certify that all information provid on this application (or any other ad when or how discovered. I understand that all information on medical examination as a condition of release of information from reference I acknowledge that I have read and u submission of this application. If 16 or 17 years of age you m Parental consent signature	Date of Date of please include a ded on this application ccompanying or requi- this application is sub of my volunteering and es, former employers an understand the above s y grant permission to o	lony Misdemeanor Conviction(s): additional informatio on is true, accurate and comp ired documents) will be cause oject to verification and I conse d that I may be required to pro nd educational institutions reg statements and by confirm the information	Traffic (movin County n on an attached lete. I understand that se for denial of accepta ent to criminal history c vide a copy of my drivin garding this application Sign	r, City, State of plain sheet of p plain sheet of p the falsification, mis nce or termination of hecks. I further unders g record. You are auth 1. Date 2. Date	Conviction(s) paper. paper. volunteering status, regardles stand that I may have to pass a orized to execute an affidavit for Approval for applicant to meet w RCFRD Volunteer Office w/ pin copy by appointment (777-8706) Accepted by organization for membership (send yellow copy t

## Cave Spring Rescue Squad Observer Form

Full Name		D.O.B	
Street Address			
City	State	Zip Code	
Home Phone	Work Phone	SSN	
Emergency Contact Person ar	nd Relationship to you		
Emergency Contact Numbers			
Observer	Release and Inden	nnification Agreement	
This release and indomnificat	ion agroomont made th	nia dav of	20

This release and indemnification agreement, made this	day of	, 20
By and between	of	Virginia,
and Cave Spring Rescue Squad, Inc.		

## Witnesseth:

That for and in consideration of the sum of one dollar, receipt of which is hereby acknowledged, and in further consideration of the permission granted to me by the Cave Spring Rescue Squad, Inc., Roanoke County, Virginia to participate in its activities, including but not necessarily limited to training and responded to requests for routine and emergency services, I hereby release and indemnify the Cave Spring Rescue Squad, Inc., and Roanoke County Board of Supervisors, and Roanoke County Fire and Rescue Department, its members, agents and employees from all actions, causes of actions, damages, claims or demands which I, my heirs, executors, administrators, or assigns may have against Cave Spring Rescue Squad, Inc. and other above described parties for any personal injury and/or property damage known or unknown which may result from my participation in the above described activities. I recognize and acknowledge that said activities involve risk to my person and property and I knowingly assume all such risk.

I, the undersigned, am over/under the age of eighteen years of age, have read this release and understand all its terms. I execute it voluntarily and with full knowledge of its significance. This release and agreement shall remain in effect for 90 days, or until revoked by me or an authorized agent of Cave Spring Rescue Squad, Inc.

In Witness whereof, I have executed this release on the day and year first above set forth at Roanoke, VA.

Date	Printed Name	Signature	
Parent's Signature	if Observer is a minor		
Chief or Deputy C	hief's Signature	I	Date

# **Cave Spring Rescue Squad Criminal Record Acknowledgement**

A criminal record will prevent an applicant from becoming a member of Cave Spring Rescue Squad, or any other Roanoke County Fire and Rescue Volunteer Organization. You must sign this form and return it with a completed Observer form to be eligible to become an Observer with Cave Spring Rescue Squad. Withholding or falsification of this information will be sufficient cause for rejection or revocation of the Observer Status or **subsequent membership**.

To be eligible to become an Observer you are required to meet and maintain the following qualifications:

Have **<u>NEVER</u>** been convicted of a felony involving any sexual crime

Not be convicted of any other act which is a felony under the laws of the Commonwealth of Virginia or of the United States, except that such felon is eligible to become an Observer 5 years after the date of final release and no additional felonies have been committed.

I affirm that I have never been convicted of a felony involving any sexual crime. I further affirm that I have not been convicted of any other felony under the laws of the Commonwealth of Virginia or of the United States of America within the last 5 years. Individuals convicted of non-sex related felony crimes are eligible for Observer status 5 years after their date of final release from the criminal justice system.

Printed Name:	
Signed:	Date:
Parents Signature:	
(If applicat	nt is under 18)

NOKE CO	POLICY SECTION:	NUMBER:		PAGES:
	Administration	A-01-14		
	SUBJECT:		APPLICA	BLE TO:
	Citizen Observer Program		All Person	nel
	EFFECTIVE DATE:	<b>REVIEW DAT</b>	E:	<b>REVISED DATE:</b>
A RES	October 1, 2004	October 2021		03/11/2020
9-1 9 A				

Stephen G. Simon Fire and Rescue Chief

This policy is for departmental use only and shall not apply in any criminal or civil proceedings. The Departmental policy should not be construed as a creation of a higher legal standard of safety or care in an evidentiary sense with respect to third party claims. Violations of this directive will be the basis for departmental administrative sanctions. Violations of law will form the basis for departmental administrative sanctions. Violations of law will form the basis for civil and criminal sanctions in a recognized judicial setting.

## I. <u>PURPOSE</u>

The purpose of the Citizen Observer Program is to promote understanding of the responsibilities and achievements of the Roanoke County Fire & Rescue Department in any given day.

### II. <u>POLICY</u>

The Citizen Observer Program allows citizens, as well as county employees, to gain a realistic and comprehensive view of the duties of fire and rescue personnel. The Department will grant program participation without regard to age (other then minors under the age of 16), race, sex, religion, creed, or national origin.

### III. <u>PROCEDURE</u>

### A. Eligibility/Application

- 1. Observers must demonstrate a strong interest in pre-hospital care or firefighting and in joining Roanoke County Fire & Rescue Department either as a volunteer or career member. Observers must be at least 16 years of age at the time of application and must have approval from their parent/guardian if they are 16 or 17 years of age. Special circumstances may be made for public officials, administrators, media, etc. to observe as circumstances permit.
- 2. All Citizen Observers must first complete a Citizen Observer & Waiver Form (attached). The form should be submitted to the Volunteer Chief of the organization the applicant wishes to ride with, or Administration Office for those wanting to ride with a career unit.

- 3. A complete and current Citizen Observer & Waiver Form for each observer must be on file with RCFRD Administration Office. Each form will be good for 90 days. In appropriate cases, the form may be continued for a maximum of 120 days of total observation period.
- 4. Each observer must have a standard criminal history record completed through the Volunteer Office before they are cleared to observe. The criminal history must meet the RCFRD guidelines to participate. Felony convictions or convictions involving moral turpitude will be grounds for disqualification. Other convictions may be grounds for disqualification on a case-by-case basis. The criminal history must be completed within 30 days prior to the first scheduled ride along.
- 5. No persons will be allowed to use this Citizen Observer Program to fulfill court-ordered community service time.
- 6. No citizen observer shall carry a weapon of any kind while on county property or while riding on apparatus.

### B. Officer-in-Charge Responsibilities

- 1. The officer in charge may terminate any or all of the observer's privileges at any time for any reason.
- 2. The officer in charge has full and final approval as to who is permitted on the apparatus. The Officer in Charge may choose to run a call without the observer for any reason. Alternately, an observer may choose not to run a call for any reason.
- 3. NO observer shall ever be left in the building unattended. If the observer does not go on the call, the observer will be asked to leave the station and escorted from the building. If the team goes to dinner, etc., the observer should be asked to attend. If the observer declines the invitation, they will be asked to leave and return after the team comes back from their destination.

### C. Participant Conduct/Responsibilities

- 1. Observers must wear appropriate clothing. Sandals, shorts, tank tops, sweatshirts, flip-flops, soiled clothing or clothes with holes are not appropriate clothing. The observer should be dressed appropriately for the weather (if it is cold, bring a coat, etc.) No shirts or other clothing with logos that are disrespectful, derogatory, or involve themes of a sexual nature, drugs or alcohol will be allowed. It is recommended that women not wear skirts or dresses. The Officer in Charge will make the final decisions involving clothing.
- 2. Observers are not permitted to wear ANY crew identification, i.e. coats, shirts, bunker gear. There will be NO EXCEPTIONS. Observers WILL NOT use the radios in the units, RCFRD/crew cellular phones, or operate ANY emergency systems (lights, sirens, squad equipment, etc.)
- 3. Observers who currently hold ANY certification will not be allowed to practice any skills while under observer status. Observers who hold no certifications will not be allowed to perform ANY EMS or firefighting activity.
- 4. Observers are not allowed to operate any county insured vehicles.

- 5. The observer is under the direction of Officer in Charge at all times. While on the scene, the observer is under the direction of the incident commander.
- 6. Observers must follow all directions of the officer in charge. No interference with patient care, scene command, safety, or normal operation of the crew will be permitted. Failure of the observer to promptly and fully comply with all directions of the Officer in Charge will result in immediate suspension from the program.
- 8. Observers who are asked to identify themselves at any time should reply by saying that they are an observer, and they are to make no statements to anyone regarding patient care, fire scene or any operations. The Officer in Charge should make every effort to identify the observer to the patient, their family, or any other fire, rescue, police officer.
- 9. No Observer is to respond to the scene of any call in a personally owned or operated vehicle. This does not preclude an individual's obligation to stop and attempt to render aid if they are the first on the scene of a wreck, etc. No Observer is to run ANY calls unless they are in the building with the Officer in Charge's permission and assigned to a team for the duration of a shift.
- 10. The Observer must wear proper identification, as determined by the Officer in Charge, so as to be easily recognized by all citizens and Roanoke County personnel. Observer identification must be worn on the outside of all clothing and must be visible at all times, whether in the building, out to eat, on a call, etc.

### D. Roanoke County Communication Officers

- 1. On-duty Communication Officers will be guided by the procedures contained in the Communication Center Handbook.
- 2. Communications Officers will submit to the Roanoke County Fire & Rescue Administrative Office a copy of the Fire & Rescue Citizen Observer Form for scheduling and tracking purposes. A copy of the form will also be given to the Communications Shift Supervisor for their tracking purposes.
- 3. Communication officers-in-training during work hours will have assigned times to participate in the Citizen Observer Program. They will be assigned by Fire & Rescue Administration.
- 4. When riding, Communication Officers will wear appropriate civilian attire. Should a question arise, appropriate attire will be determined by the Officer in Charge.
- 5. Communication Officers who are asked to identify themselves will identify themselves as a Roanoke County Communication Officer.

## **Roanoke County Fire & Rescue Department**

## Citizen Observer Program Application & Waiver Form

The Citizen Observer Program is designed to allow citizens to gain a realistic view of the fire and rescue operations of Roanoke County Fire & Rescue Department. It is our hope that the insight gained by participating in this program will be both informative and enjoyable. The following information is required to begin the application process. Fill out all three pages of this form. <u>Please note that Name, Sex, Race and Social Security Number are all required for Roanoke County Fire & Rescue Department to process the background check.</u>

Name:		
(Last)	(First)	(Middle)
Sex: Male / Female	Race:	
Date of Birth:	Social Security	V Number:
Complete Address:		
Occupation:		
If Student- Name of School At	tending:	
	l condition that might aff	fect your ability to participate in th
		gram?
If so, what type of tra	ning?	
Have you ever been convicted	of a crime? If yes, exp	plain
Date/Hours requested t	o observe: Date:	Time:
Please plan your observation tir	ne at least 24 hours from the date of	this application for planning purposes.

## **INSTRUCTIONS TO CITIZEN OBSERVER**

- 1. Participants should include members of a business or civic group, potential applicants for the position of firefighter or rescue member in Roanoke County, or are sponsored by a Roanoke County Fire/Rescue Volunteer Organization.
- 2. Participant must be at least 16 years of age to ride in any Roanoke County vehicle. If the applicant is 16–17 years of age, they must have their parent or legal guardian's permission verified by signature below.
- 3. Participants are required to dress in proper attire, to include clean, neat street clothes.
- 4. Participant must promptly follow all instructions given by the Officer in Charge during the observation time. No interference with the performance of operations shall be permitted.
- 5. Participants are required to conduct themselves in a mature, professional manner at all times.
- 6. Participants should identify themselves as a citizen observer at all times and may not under any circumstances assist in the responsibilities of the Firefighters or Rescuers.
- 7. The Citizen Observer Program shall be conducted at times that are convenient to the operations of the Fire and Rescue Department and limited to three times per year.
- 8. The observation period may be terminated at any time by the Officer in Charge.

I certify that I understand the requirements and responsibilities of participants in this program; and that I am aware of the potential risk involved with accompanying fire and rescue personnel during the performance of their duties. In consideration of the Roanoke County Fire and Rescue Department granting permission to enter in or upon any premises or vehicles which are under its actual care or constructive or passive control, I hereby waive all claims to damage or loss to my person or property which may be caused by any act, or failure to act, of the Roanoke County Fire and Rescue Department, its officers, agents or employees. I assume the risk of all dangerous conditions in, upon or about the premises or vehicles and waive any and all notice of the existence of such conditions. I have also read the RCFRD HIPAA guidelines and agree to follow them. They are attached.

I agree to allow RCFRD to complete a Name Search Request for Criminal History Record and understand that my signature on this form gives RCFRD the authority to do so.

Citizen Observer's Signature		Date
CO Parent/Legal Guardian's signat	ure (if CO is16-17 years old)	Date
Signature of Volunteer Officer in C	harge or Career Captain in charge	Date
(If riding with Volunteer unit)	(If riding with Career Unit)	
Signature of approval from Volunt	eer Chief; or Career Captain & Admin officer	Date